



Warranty Policy:

You may return most new, unopened items within 30 days of delivery for a full refund following inspection of the product and validity of the return. We will also pay the return shipping costs if the return is a result of our error (you received an incorrect or defective item out of the box, etc). Otherwise, the customer is responsible for the shipping costs to return product, before receiving a refund.

You should expect to receive your refund within four weeks however, in many cases you will receive a refund much quicker. This time period includes the transit time for us to receive the return (5 to 10 business days), the time it takes us to process your return once we receive it (3 to 5 business days), and the time it takes your bank to process our refund request (5 to 10 business days).

When dealing with a return new return, the customer must fill out the RGA Form and submit it via email. Once it has been processed and approved the return process will begin.

For Warranty returns, the customer must fill out the RGA Form and submit it via email. Once it has been processed and approved the return process will begin. The customer is also responsible for the shipping costs incurred while returning for inspection. If it is deemed a manufacture error, the customer will be credited back.

Questions or Concerns can be submitted through the RGA Form or via email to Canadiantrailer@gmail.com with the appropriate issue included in the subject line.